



Title: Paint Ball/Laser Tag Referee

Reports to: MANAGER/ ASSISTANT MANAGER

Summary of Position: Provide friendly, responsive service to create an exceptional entertainment experience for our customers. A Paint Ball Referee attitude greatly effects how The Playhouse is perceived. You have three main functions; assist groups of children and adults with daily recreational activities for paintball and laser tag, ensure safety at all times, and provide knowledgeable instructions to customers on how to play and best enjoy their time in the arena.

Duties & Responsibilities:

- Provide customer service for all The Playhouse customers and assist them in having a safe and fun recreational experience.
- In the event of an issue or concern, resolves issues by offering solutions, explanations, options or by arranging additional assistance.
- Be professional, courteous, friendly, and smile.
- Tasked with cleaning the staging and check-in areas ensuring that all trash is disposed of, paintballs are raked up, playground is cleaned, and restrooms are maintained.
- Tasked with cleaning and maintaining all playing equipment, including but not limited to: Ensuring masks are washed properly, dried on time, and have quality foam and lenses. All guns are cleaned and operating efficiently/safely.
- Perform various maintenance duties on additional equipment and the facility.
- Must be available to work during operating hours on Wednesday, Thursday, Friday, Saturday, and Sunday, as well as occasional holidays
- Observes safety and security procedures; Reports potentially unsafe conditions; Uses equipment and materials properly.
- Follows instructions; Responds to management direction; Keeps commitments
- Performs other related duties as assigned by the Manager.
- Take initiative
- Be a self-starter

- Be self-motivated to complete all task